

# Steps on your way to treatment

Accessing RADICAVA ORS® (edaravone) through a specialty pharmacy

Once your doctor has submitted a **completed Benefit Investigation and Enrollment Form** to the **JourneyMate Support Program**, your steps to starting treatment begin. Throughout these steps, you, your doctor, your health plan, and the specialty pharmacy filling your prescription each have a role to play.



## What is a specialty pharmacy?

A specialty pharmacy is a state-licensed pharmacy that provides complex medications for patients with serious health conditions. These medications often require extra care in shipping and handling.<sup>1</sup> For RADICAVA ORS®, there are in-network specialty pharmacies to fulfill your prescription.

There are 3 key steps along this journey:

1

### BENEFITS VERIFICATION



Your insurance coverage for RADICAVA ORS® is checked and verified.

2

### ACCESS SUPPORT



Your coverage is reviewed by the specialty pharmacy, and an Insurance & Access Specialist will review potential financial support you may be eligible for.

3

### FULFILLMENT OF TREATMENT



You receive your treatment at home, shipped by your specialty pharmacy.

Please see the [next page](#) for more information on these steps.



## What if your health plan denies insurance coverage?

You and your doctor may request an exception from your health plan for denial of coverage. You can refer to a guide called *Requesting an Exception from Your Health Plan*, available in the Insurance Coverage section at [radicava.com/patient/downloads](https://www.radicava.com/patient/downloads).

# Your steps to accessing RADICAVA ORS® (edaravone)

## 1 BENEFITS VERIFICATION



You and your doctor complete and submit a Benefit Investigation and Enrollment Form, which will also enroll you in the **JourneyMate Support Program**. This allows an Insurance & Access Specialist to **check your health plan coverage** for RADICAVA ORS®. This review:

- Confirms that you have health insurance that may cover RADICAVA ORS®
- Determines if your health plan has a preferred in-network specialty pharmacy
- Provides the specialty pharmacy name and contact information to you and your doctor's office
- Assigns you a Patient ID number



Your prescription for RADICAVA ORS® is sent to **an in-network specialty pharmacy**. The specialty pharmacy is selected based on the following criteria:

- Health plan preference
- Your and your doctor's preference
- If neither of the above apply, it is chosen at random.



Your **doctor submits any additional information required by your payer** for coverage approval (including Prior Authorization requirements) to your insurance provider, as well as any additional documentation needed to your specialty pharmacy to facilitate the dispense of your medication.

## 2 ACCESS SUPPORT



The specialty pharmacy contacts you to **review insurance coverage details**. They may also help obtain a final coverage determination from your health plan.



An Insurance & Access Specialist **reviews financial support options** with you (if you're eligible).

## 3 FULFILLMENT OF TREATMENT



Your approval of **coverage and payment for RADICAVA ORS® are confirmed**. This allows the specialty pharmacy to apply any financial support you're eligible for and schedule delivery of RADICAVA ORS® to you.



You **receive RADICAVA ORS® at home** shipped by your specialty pharmacy.

Call a JourneyMate Resource Specialist for answers and educational resources relevant to your or your loved one's RADICAVA ORS® treatment.

1-855-457-6968 | Monday-Friday, 9 AM-9 PM ET | [radicava.com](http://radicava.com)



Please see the full **Prescribing Information** and **Patient Information**, also available at [www.radicava.com](http://www.radicava.com).

**Reference:** 1. National Association of Specialty Pharmacy. What is a specialty pharmacy? Accessed March 10, 2025. <https://naspnet.org/wp-content/uploads/2019/08/What-Is-Specialty-Pharmacy-090718.pdf>



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